Exceptional Personal Service + Productivity Tools = Competitive Edge

Showings Made Easy!

Imagine the time saved by calling ONE phone number to schedule an entire day of showing appointments. Instead of playing phone tag, Showing Agents can schedule an entire day of showings in just a few minutes with ONE call, saving time and effort. Because showings on listings with CSS are so easy to schedule, Listing Agents benefit by more showings on their listings. More showings support quicker sales.

Our courteous and professional customer service representatives are dedicated to each call. Excellent answer times and accurate information from well trained representatives is only part of what we do. Combining exceptional personal service with our state-of-the-art website (Showings.com) provides busy agents with the tools needed to succeed in a competitive real estate market.

CSS Provides a Full-Service Call Center Experience plus Online Productivity Tools

FEATURING

- Live Customer Service Representatives
- Excellent answer times
- One phone number to call
- Online scheduling
- Customized feedback collection
- Prompt notifications via email and text
- Listing Announcements via email
- Group email notifications
- Detailed reporting and market statistics
- CSS Mobile App available for Android & Apple

CONTACT

• 4 Contact Centers
• 200,000+ Members
• 90+ Markets
• Call 24/7 to schedule showings
• Scheduling more than 21 million showings per year

QUICK FACTS

With CSS & Showings.com, there are three types of showings:

"GO" is for listings which no pre-approval is necessary.

"Courtesy" CSS will call and leave a message about the appointment, but the buyer’s agent has approval to show the property.

"Appointment Required" is for listings that require the seller’s (or Listing Agent’s) approval prior to showing to prospective buyer.

Who Can Approve Showings?

- Sellers
- Listings Agents
- Administration/Office Staff
- Anyone designated in the Profile

5 Ways to Approve Showings

- Email
- Text
- Showings.com
- CSS Mobile App
- Via Phone Call

5 Ways to Approve Showings

- Email
- Text
- Showings.com
- CSS Mobile App
- Via Phone Call

5 Ways to Get Showing Confirmations

- Email
- Text
- Showings.com
- CSS Mobile App
- Via Phone Call

5 Ways to Get Showing Instructions

- Email
- Text
- Showings.com
- CSS Mobile App
- Via Phone Call

CONTACT CENTER HOURS

24/7/365. All day, every day.

info@Showings.com 877.688.7469
Online Scheduling Made Easy.
Schedule showings 24/7/365 with Showings.com

For Showing Agents
- A simple, quick and easy way to schedule, cancel and re-schedule showings with Showings.com
- Schedule multiple showings at once
- Request Showings by CSS, the MLS, Showings.com or the CSS Mobile App
- Confirmation by text and email
- Immediate approval online for all “Go” properties
- Receive showing instructions via text or email
- Easily manage your showing appointments on Showings.com
- Map a Showing Tour for your buyers
- Access buyers report
- Provide feedback on Showings.com or CSS Mobile App
- Use CSS Mobile App to map your showing tours
- Sync all showings to your favorite online calendar with Calendar Sync

For Listing Agents
- Showing Requests sent to Listing Agent, Front Desk or other designated person
- Allow Sellers to approve showing requests by email or text message
- Receive and confirm showing requests immediately
- Minimize phone calls and phone tag
- Block out times a listing is not available to be shown with Schedule Blocker
- Automatically send customizable Feedback Requests
- Collect feedback for surveys and reports for agents and sellers
- Provide Showing Activity Reports for agents and sellers
- Send a group email to inform all showing agents about changes on a listing with Listing Announcement
- Easily organize your work activities, notes and showing comments with Journal Tracker
- Sync all showings to your favorite online calendar with Calendar Sync

For Sellers
- Seller satisfaction is improved by better and more complete communication of showing activity and feedback reporting.
- No missed showings
- Showing requests directed to sellers, listing agents and/or office staff
- Comprehensive showing history reports and feedback history

For MLS/Associations
- Centralize the scheduling process for showings market-wide.
- Call one number market-wide to schedule all showings
- Reduce the number of “No Shows”
- Improve agent efficiency
- Enhance Agent image
- Augment safety and security for agents and sellers
- MLS market-wide showing statistics
- Extensive quality control standards
- Multiple call centers to ensure service reliability
- CSS call centers are open 51% longer than standard real estate offices

For Brokers/Owners
- Reduce 65% of incoming calls to front desk
- Free-up staff for revenue-generating opportunities
- Better office presentation to guests
- Enhanced safety and security for agents and sellers
- Increase exposure on your listings
- Detailed office, agent and listing reports

Quick to answer any phone call plus the ability to schedule online with my mobile app makes CSS the best showing service in the industry.

David J. Murfreesboro, TN.